

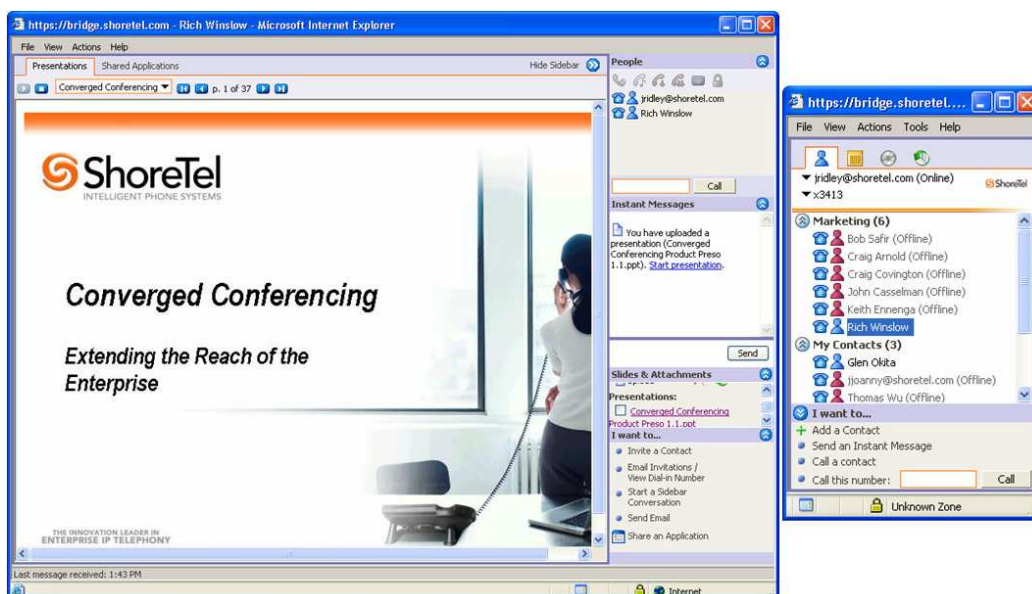
Dear Teledata Customer,

In today's business world, with schedules tightening, deadlines shortening and travel costs increasing, holding traditional meetings can be arduous, expensive tasks whenever distance and time are controlling factors. Whether meetings are held on-premise or at remote sites, every participant is required to be physically present at a certain time and place. In many instances though, traditional meetings are considered the best method whenever physical presence is beneficial or essential to success. Yet, for most businesses this is not the case. Why waste time, money and productivity with traditional meetings when you can accomplish these same objectives using an integrated solution that can leverage your existing ShoreTel investment?



ShoreTel's Converged Conferencing Bridge

The solution: ShoreTel's Converged Conferencing. By combining voice and data over the ShoreTel system, ShoreTel Converged Conferencing provides rich conferencing and collaboration capabilities, cost-effectively. It gives businesses the freedom to abandon expensive, managed conferencing services since all key collaboration tools are combined into a tightly integrated package that is hosted locally, right inside the ShoreTel UC system.



Built on a secure, Linux-based appliance, the system delivers a full range of capabilities such as:

Audio Conferencing



Integrated Presence and IM Server



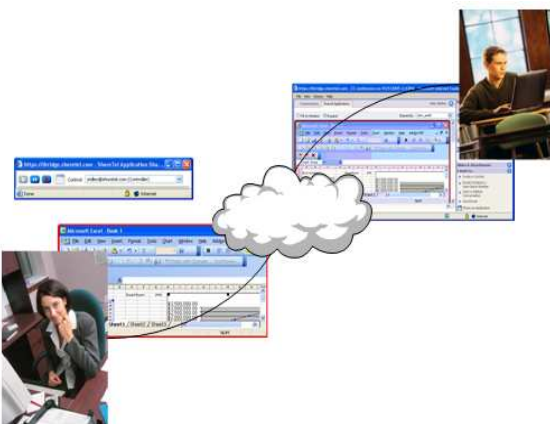
Document Collaboration



Integrated Audio and Visual Recording



Web Collaboration



Detailed Reporting

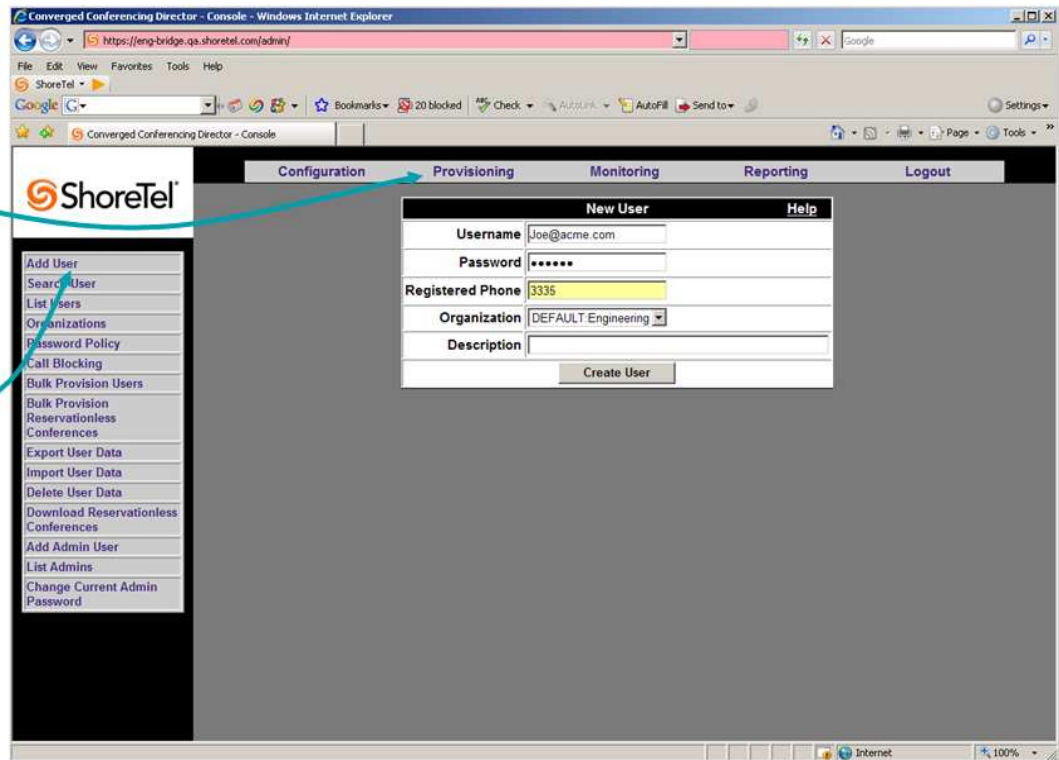


Managing conferences is done via an easy-to-use, intuitive, single interface tool called the ShoreWare Conference Director. This tool assists you in managing current, future and past conferences by providing you the ability to:

- View the system configuration
- Manage users
- Set up alerts
- Access the system's advanced reporting features

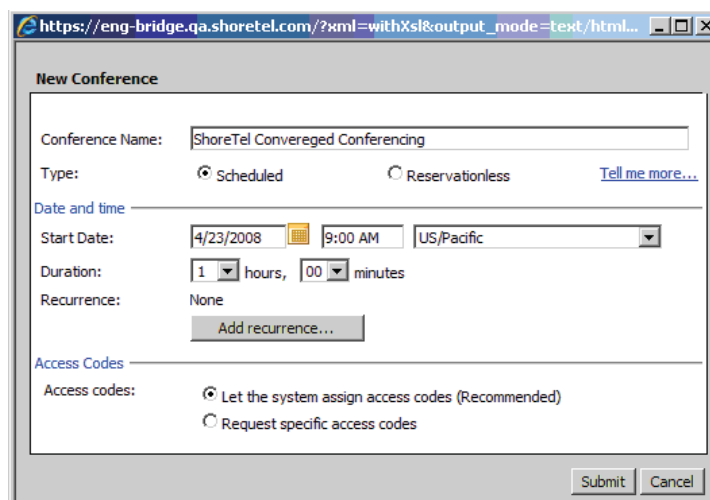
Menu Selections

Menu Options



ShoreTel Conference Director

There are two ways to schedule conferences: via the Conference Bridge itself or Microsoft's Outlook.



Converged Conferencing - Internal view

With Outlook Integration built-in, you can schedule your audio and web conferences right inside your Outlook appointment by simply responding "Yes" to a conference and having the software automatically assign your access codes and paste them into your meeting invitation.

Appointment | Call Handling Mode | Conferencing | Scheduling | Tracking

No responses have been received for this meeting.

To...: Juan Rubio

Subject: test

Location:

Start time: Tue 6/10/2008 10:00 AM All day event

End time: Tue 6/10/2008 11:00 AM

Reminder: 15 minutes Show time as: Busy

Meeting Workspace... This is an online meeting using: Microsoft NetMeeting

A ShoreTel conference call has been created for this meeting.
Use either of the following to join the call:
Call x7072750 (Extension)
+1-408-962-1702 (Local dial in)
0
and enter the access code below
Participant code: 0173017

Or, click the link below:
Participant: <https://eng-bridge.qa.shoretel.com/call/0173017>

Microsoft Outlook - Appointment view

As a brief overview, ShoreTel Converged Conferencing 7.1 supports the following:

- ShoreTel 7.5 and above
- 12 to 204 concurrent audio and Web ports that support a broad range of conference types
- Up to 10,000 configured users for IM and Presence
- Up to 500 active IM users when used in conjunction with the Call Manager IM feature
- Internet Explorer 7 and MS Office 2007 documents
- Up to 1,200 hours of recording
- SSL encryption and secure passwords

To learn more about this solution and how it can improve your business operations, please contact a Sales Representative at (913) 647-9101 or Sales@teledata.com.



Information Desk
Teledata Communications
10620 Widmer Rd
Lenexa, KS 66215
(913) 647-9134