



Dear Teledata Customer,

Today, the definition of employee mobility is broader than ever, encompassing not just employees who work outside of the office—such as outside salespeople, telecommuters, and field technicians—but individuals within the building who are frequently away from their desks. With the ShoreTel phone system, you can extend PBX functionality of your desk phone to you even when you are away from the office. It is now possible with the ShoreWare Mobile Call Manager (MCM). By giving mobile employees seamless remote access to the productivity features linked to their extensions, they can now communicate more effectively and work more productively. A much faster, intuitive approach than traditional dial-in access to corporate voicemail solutions, MCM offers visual access to all extension capabilities directly from the user's mobile device. MCM is an intricate part of the ShoreTel Unified Communications system—transforming the way you communicate.



The features in MCM can dramatically help improve productivity in many ways including:

- *On-the-fly Extension Assignment*—Active workers can instantly change their extension to their mobile phone or back again if and when they are away from their desk
- *Visual Call Handling Modes*—Sales managers can change Call Handling Modes remotely, to remain accessible by customers
- *Visual Voicemail Confirmation*—Traveling executives can quickly check their office voicemail on their mobile phones and see an on-screen list of all inbox messages, instead of dialing into the voicemail access line and stepping through its menus
- *Remote Access to Corporate Directory*—Travelers can also quickly look up any contact from their corporate directory and address book
- *On-the-go Office Anywhere*—Telecommuters or occasional at-home workers can change their Office Anywhere destination telephone between their mobile phone and home phone
- *Maintain Corporate Caller ID*—Field technicians can call customers back and show their corporate Caller ID instead of their personal mobile phone number

If you would like to learn more about this application and for a list of supported devices please contact us at sales@teledata.com.



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